

Led 5 Year Limited Warranty



ThinkLite® warrants that our fixtures, ballasts, and lamps will be free from manufacturing defects in materials and workmanship, Under normal and proper storage, installation, use and maintenance for a period of five (5) years from the date of purchase.

Fixtures, Ballasts, and lamps demonstrated to be defective within the warranty period will be repaired or replaced at ThinkLite® discretion, at no cost provided the products are installed and operated in accordance with manufacturer's recommendations, and provided that ThinkLite®, through inspection, establishes the existence of such a defect and verifies that it is covered by the Limited Warranty. If determined otherwise, repair or replacement expense estimates will be provided to Purchaser before any remedies are performed

ThinkLite® reserves the right to examine all failed products and reserves the right to be the sole judge as to whether any fixtures, ballasts, and/or lamps is defective and covered under this warranty.

This warranty is valid upon ThinkLite® receiving the WARRANTY REGISTRATION FORM that must be completed and submitted by the end-user within 90 days from the date of purchase.

ThinkLite® will be liable for:

- *Depreciation of light (loss of lumens) beyond the rate as advertised on the specification sheet as delivered with the product*
- *Discoloration of the light being emitted from the ThinkLite® LED Lamp*
- *Single pixels dying out*
- *Flickering of the ThinkLite® LED Lamp*

ThinkLite® will not be liable for:

- *Problems resulting from external causes such as accident, abuse, misuse, mishandling, negligence, fire, water damage, theft, vandalism, riot, explosion, natural disaster, or other external causes unrelated to product performance;*
- *Products for which ThinkLite® has not yet received full payment;*
- *Conditions demonstrating misuse, faulty installation, misapplication, extreme environmental conditions beyond those defined in the product specification, extreme under/over voltage situations, lack of compliance with applicable instructions, improper or inadequate maintenance, negligence, accident, or tampering;*
- *Products that are not installed or operated in compliance with the manufacturer's printed instructions and applicable building, mechanical, plumbing and electrical codes;*
- *Situations in which ThinkLite® lamps and/or ballasts are replaced with those from other manufacturers;*
- *Products not manufactured by ThinkLite®, this includes sensors and/or additional controls;*
- *Unauthorized modifications that are made to any product;*
- *Costs for shipping;*
- *Labor Costs for troubleshooting, removal, installation, and service;*
- *Products where any original identification markings (trade-mark, serial number) have been defaced, altered, or removed.*

NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY BEYOND THE AFOREMENTIONED WARRANTY PERIOD. The foregoing warranty is exclusive of all other statutory, written or oral warranties, and no other warranties of any kind, statutory or otherwise, are given or herein expressed. This warranty sets forth ThinkLite® responsibilities regarding ThinkLite® fixtures, ballasts, and lamps and claimant's exclusive remedy.

LIMITATION OF LIABILITY. ThinkLite® will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including but not limited to, loss of profits or revenues, loss of use or productivity of ThinkLite® products or any other goods or associated equipment or damage to any associated equipment, cost of capital, cost of substitute products, facilities of services, downtime cost, or claims of claimant's customers arising out of this warranty which are alleged to have been caused by ThinkLite® products. ThinkLite® liability on any claim of any kind for any loss or damages arising out of, resulting from or concerning any aspect of this agreement from the product or services furnished hereunder shall not exceed the price of the specific ThinkLite® product which gives rise to the claim.

NOTE: For more information or to initiate a warranty claim, please call Customer Service at 1-617-904-9963 or email: warranty@thinklite.com